

# Project Risk Management Using ISO 31000 Workshop

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Units

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ASQ Section 1518

## PRESENTED BY

American Society for Quality (ASQ) - New Orleans Section 1518  
*A Non-Profit Organization Committed to the Advancement of Quality*

Tuesday and Wednesday, September 13 - 14, 2011 8:30 AM - 04:00 PM

Quality is maturing. The MBNQA is now the Baldrige Performance Excellence Program. Global ISO registrars are now risk shops. Quality Assurance is moving to Business Assurance. And, many of the new ISO families of standards are risk based including ISO 28000, ISO 27000, ISO 22000, AS 9100.

The New Orleans ASQ section is presenting a 2-day Project Risk Management Workshop based on ISO 31000. For more information, please visit:  
[www.qualityplusengineering.com/Workshop\\_-\\_Project\\_Risk.html](http://www.qualityplusengineering.com/Workshop_-_Project_Risk.html)

## WORKSHOP OBJECTIVES

The workshop provides participants with principles, techniques and tools that will help them to address and mitigate project risks they may encounter. Upon completion, participants will be able to lead and/or actively participate in project teams and evaluate risks in operational and supply chain projects. Participants will learn and apply project risk management frameworks, processes, techniques, and tools. Participants will learn how to develop project risk registers, project heat maps, project risk control templates.

### LEARNING OBJECTIVES

- ▶ Learn and develop a detailed risk management plan to guide project risk management activities.
- ▶ Learn how to identify risk tolerance for project scope, schedule, cost, and quality risks.
- ▶ Learn how to develop a risk register that is complete and accurate.
- ▶ Learn how to quantify project risks.
- ▶ Learn how to apply cost, schedule, scope, and quality project controls.
- ▶ Learn how to prepare risk response (treatment) strategies to mitigate risks, control risks, and maximize opportunities.
- ▶ Develop a "Next Steps Strategy."

### WORKSHOP OUTLINE

- ▶ Future of Quality: Risk Management.
- ▶ Triple project constraints (Plus Quality)
- ▶ ISO 31000 Framework
- ▶ ISO 31000 Framework: Establish the Context
- ▶ ISO 31000 Framework: Identify the Risk
- ▶ ISO 31000 Framework: Analyze the Risk
- ▶ ISO 31000 Framework: Treat the Risk
- ▶ ISO 31000 Framework: Communicate/Consult
- ▶ ISO 31000 Framework: Monitor & Review

## ABOUT THE INSTRUCTOR

Greg Hutchins, PE is the principal engineer of Quality+Engineering (QE), a company that conducts supplier forensics, assurance, and analytics to ensure products comply with requirements. Q+E is the developer of the Certified Enterprise Risk Manager® certificate. Q+E also provides outsourced Supply Management and Supply Quality Assurance services. Hutchins has been involved in Quality for more than 25 years and is the author of best-selling books, including ISO 9000, Supply Management Strategies, and Value Added Auditing.

## WORKSHOP COST / LOCATION

COST: \$490 PER PARTICIPANT OR FOR THREE (3) OR MORE PARTICIPANTS FROM THE SAME ORGANIZATION MAY ATTEND FOR \$425 PER PARTICIPANT  
LOCATION: SMILIES, 5725 JEFFERSON HIGHWAY, HARAHAN, LA 70123 (504) 733-3000  
Method of payment prior/during the workshop: credit card, PO, or check.  
To register, call 800.266.7383 or [GregH@europa.com](mailto:GregH@europa.com)